MISSISSIPPI DELTA COMMUNITY COLLEGE



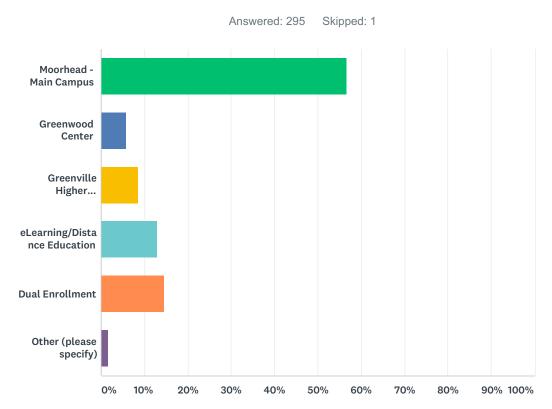
STUDENT EXIT SURVEY

2018-2019 REPORT

DR. LARRY NABORS, PRESIDENT

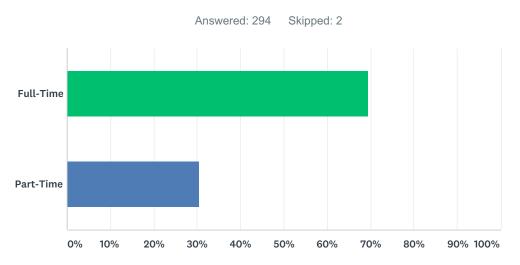
Mississippi Delta Community College's Office of Institutional Effectiveness administered the *2018-2019 Student Exit Survey* during the spring semester of 2019. Two hundred and ninety-six (296) respondents participated in the survey. This report provides data for agreement and satisfaction levels for different areas of the institution. For questions concerning this report, please contact Mississippi Delta Community College's Office of Institutional Effectiveness at ieoffice@msdelta.edu or 662-246-6256.

Q1 Where have you taken the majority of your courses since you have been enrolled at MDCC?



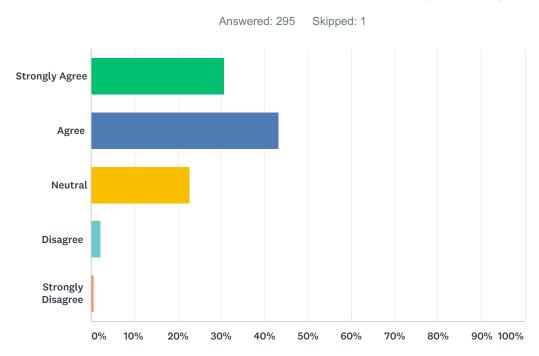
ANSWER CHOICES	RESPONSES	
Moorhead - Main Campus	56.61%	167
Greenwood Center	5.76%	17
Greenville Higher Education Center	8.47%	25
eLearning/Distance Education	12.88%	38
Dual Enrollment	14.58%	43
Other (please specify)	1.69%	5
TOTAL		295

Q2 What is your enrollment status this semester?



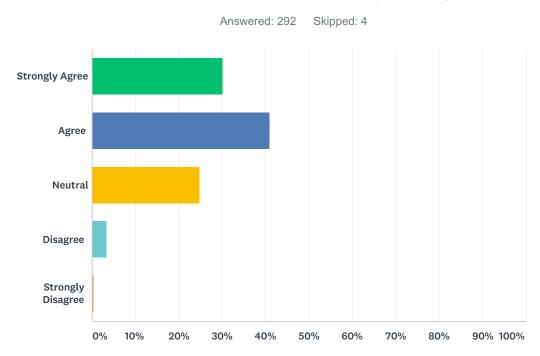
ANSWER CHOICES	RESPONSES	
Full-Time	69.39%	204
Part-Time	30.61%	90
TOTAL		294

Q3 My reading comprehension skills have improved since completing courses at Mississippi Delta Community College:



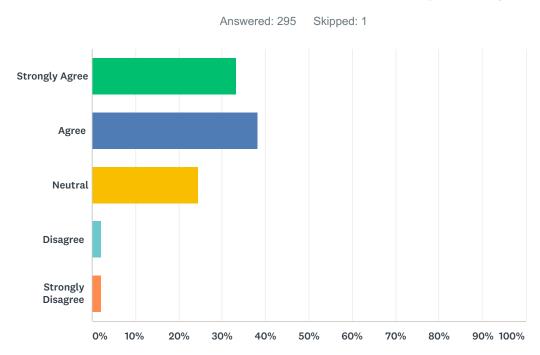
ANSWER CHOICES	RESPONSES	
Strongly Agree	30.85%	91
Agree	43.39%	128
Neutral	22.71%	67
Disagree	2.37%	7
Strongly Disagree	0.68%	2
TOTAL		295

Q4 My technology skills have improved since completing courses at Mississippi Delta Community College:



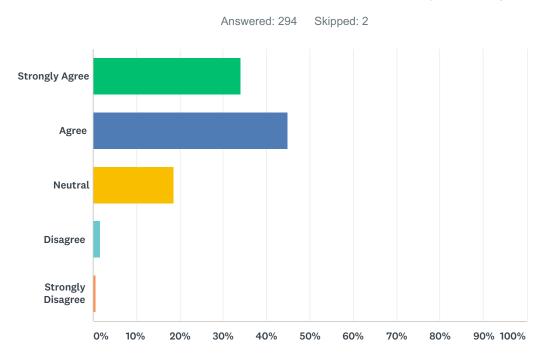
ANSWER CHOICES	RESPONSES	
Strongly Agree	30.14%	88
Agree	41.10%	120
Neutral	25.00%	73
Disagree	3.42%	10
Strongly Disagree	0.34%	1
TOTAL		292

Q5 My oral communication skills have improved since completing courses at Mississippi Delta Community College:



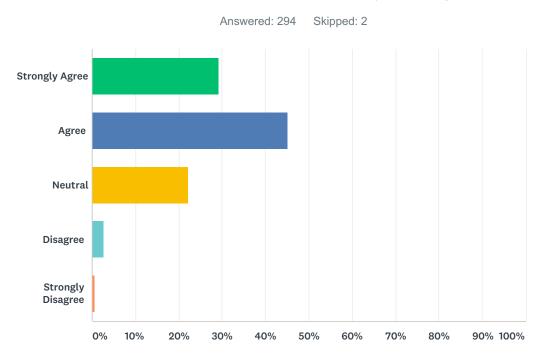
ANSWER CHOICES	RESPONSES	
Strongly Agree	33.22%	98
Agree	38.31%	113
Neutral	24.41%	72
Disagree	2.03%	6
Strongly Disagree	2.03%	6
TOTAL		295

Q6 My written communication skills have improved since completing courses at Mississippi Delta Community College:



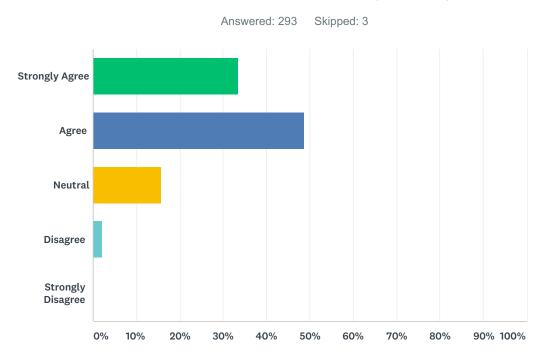
ANSWER CHOICES	RESPONSES	
Strongly Agree	34.01%	100
Agree	44.90%	132
Neutral	18.71%	55
Disagree	1.70%	5
Strongly Disagree	0.68%	2
TOTAL		294

Q7 My problem solving skills have improved since completing courses at Mississippi Delta Community College:



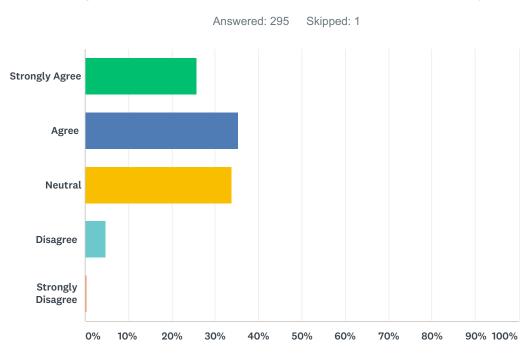
ANSWER CHOICES	RESPONSES	
Strongly Agree	29.25%	86
Agree	45.24%	133
Neutral	22.11%	65
Disagree	2.72%	8
Strongly Disagree	0.68%	2
TOTAL		294

Q8 My critical thinking skills have improved since completing courses at Mississippi Delta Community College:



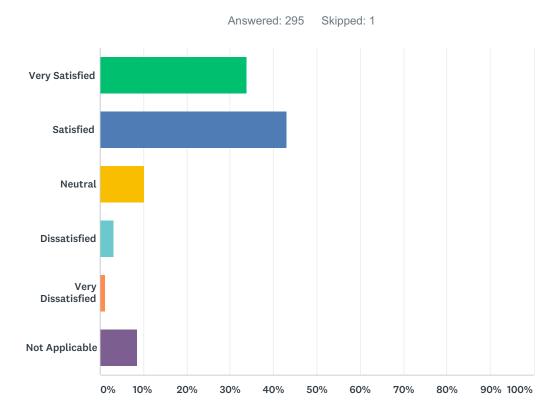
ANSWER CHOICES	RESPONSES	
Strongly Agree	33.45%	98
Agree	48.81%	143
Neutral	15.70%	46
Disagree	2.05%	6
Strongly Disagree	0.00%	0
TOTAL		293

Q9 My historical and cultural awareness skills have improved since completing courses at Mississippi Delta Community College:

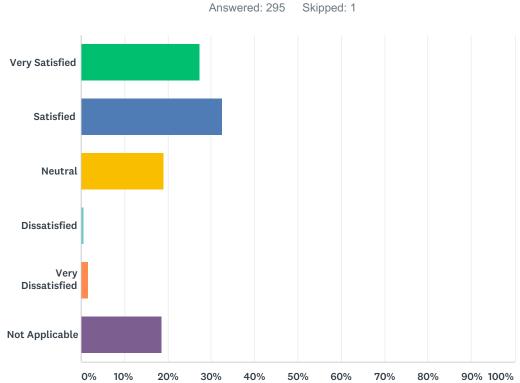


ANSWER CHOICES	RESPONSES	
Strongly Agree	25.76%	76
Agree	35.25%	104
Neutral	33.90%	100
Disagree	4.75%	14
Strongly Disagree	0.34%	1
TOTAL		295

Q10 Satisfaction Level: Academic Advising/Course Planning Services



ANSWER CHOICES	RESPONSES	
Very Satisfied	33.90% 10	00
Satisfied	43.05% 12	27
Neutral	10.17%	30
Dissatisfied	3.05%	9
Very Dissatisfied	1.36%	4
Not Applicable	8.47% 2	25
TOTAL	25	95



ANSWER CHOICES RESPONSES 27.46% Very Satisfied 32.54% 18.98% 0.68% Dissatisfied 1.69% Very Dissatisfied 18.64% Not Applicable

Satisfied

Neutral

TOTAL

81

96

56

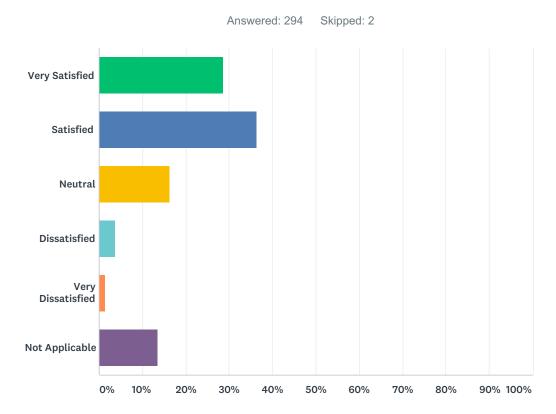
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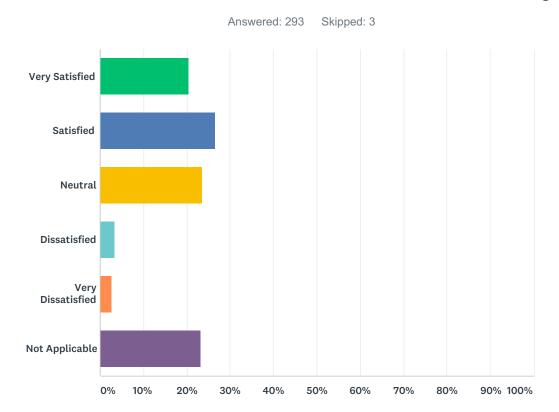
Q11 Satisfaction Level: Counseling Services



ANSWER CHOICES	RESPONSES	
Very Satisfied	28.57%	84
Satisfied	36.39%	107
Neutral	16.33%	48
Dissatisfied	3.74%	11
Very Dissatisfied	1.36%	4
Not Applicable	13.61%	40
TOTAL		294

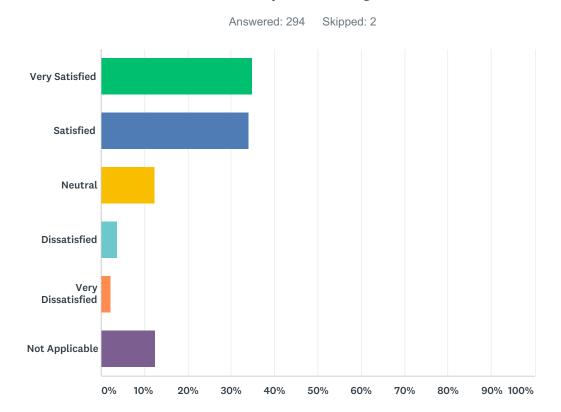
Q12 Satisfaction Level: Career Guidance

Q13 Satisfaction Level: Recreational and Intramural Programs



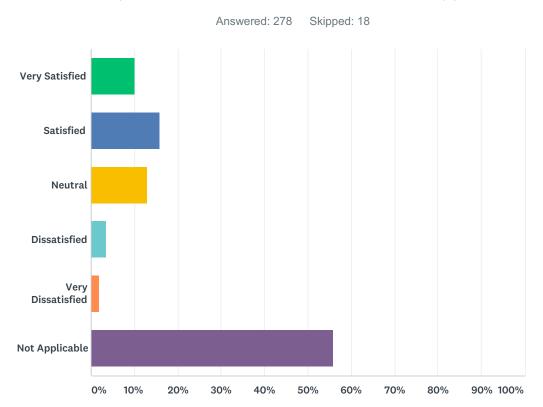
ANSWER CHOICES	RESPONSES	
Very Satisfied	20.48% 6	60
Satisfied	26.62% 7	78
Neutral	23.55% 6	69
Dissatisfied	3.41% 1	10
Very Dissatisfied	2.73%	8
Not Applicable	23.21% 6	68
TOTAL	29	93

Q14 Satisfaction Level: Library/Learning Resources and Services

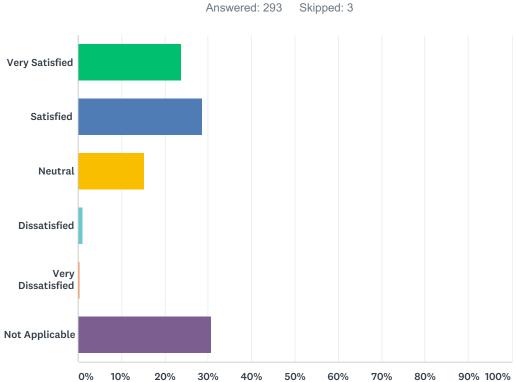


ANSWER CHOICES	RESPONSES
Very Satisfied	35.03% 103
Satisfied	34.01% 100
Neutral	12.24% 36
Dissatisfied	3.74% 11
Very Dissatisfied	2.38% 7
Not Applicable	12.59% 37
TOTAL	294

Q15 Satisfaction Level: Residential Life Programs and Services (Question For Dorm Students Only)



ANSWER CHOICES	RESPONSES	
Very Satisfied	10.07%	28
Satisfied	15.83%	44
Neutral	12.95%	36
Dissatisfied	3.60%	10
Very Dissatisfied	1.80%	5
Not Applicable	55.76%	155
TOTAL		278



Very Dissatisfied											
Not Applicable											
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90% 100%	
ANSWER CHOICES							RE	SPONSE	S		
Very Satisfied							23.8	39%			
Satisfied							28.6	67%			
Neutral							15.3	36%			
Dissatisfied							1.02	2%			
Very Dissatisfied							0.34	1%			
Not Applicable							30.7	72%			
TOTAL											

70

84

45

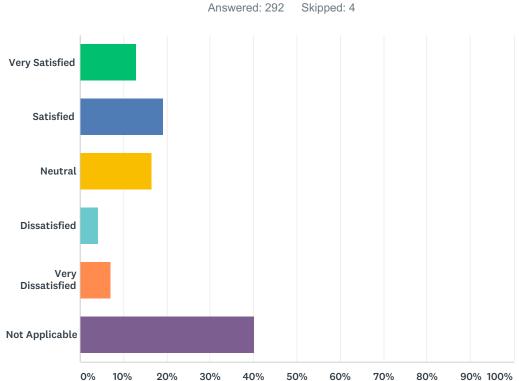
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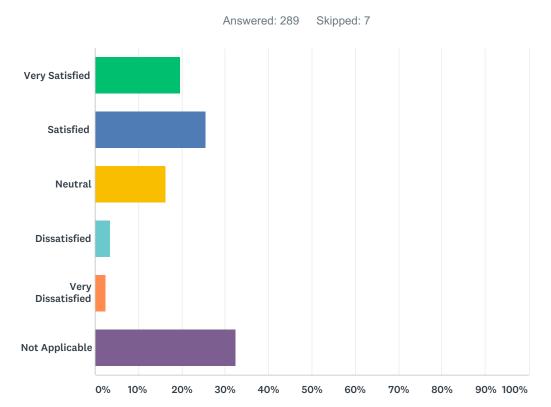
Q16 Satisfaction Level: Tutorial Services



	0% 10%	20% 30%	40% 50%	60% 70% 80%	90% 100%	
ANSWER CHOICES				RESPONSES		
Very Satisfied				13.01%		
Satisfied				19.18%		
Neutral				16.44%		
Dissatisfied				4.11%		
Very Dissatisfied				7.19%		
Not Applicable				40.07%		
TOTAL						

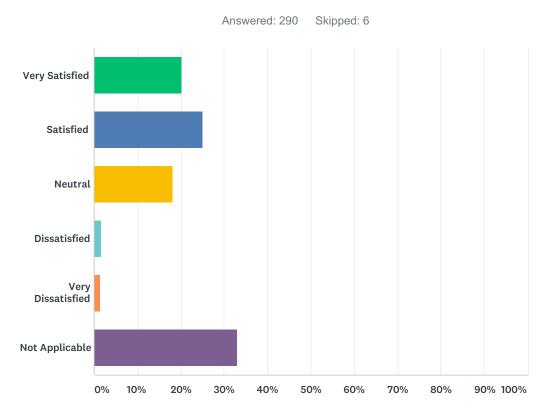
Q17 Satisfaction Level: Dining Services

Q18 Satisfaction Level: College-Sponsored Social Activities

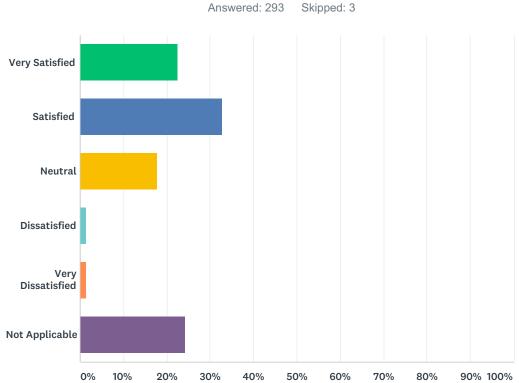


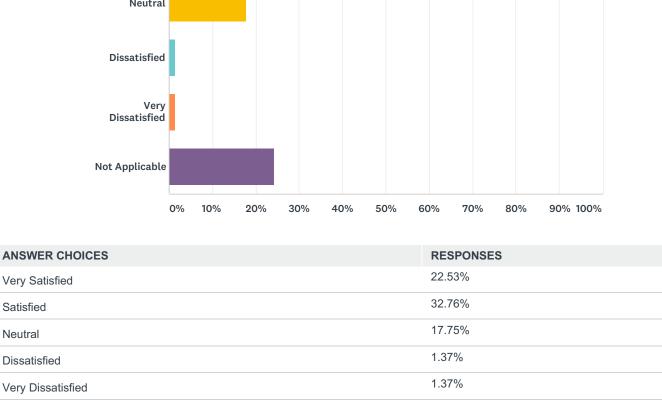
ANSWER CHOICES	RESPONSES
Very Satisfied	19.72% 57
Satisfied	25.61% 74
Neutral	16.26% 47
Dissatisfied	3.46% 10
Very Dissatisfied	2.42% 7
Not Applicable	32.53% 94
TOTAL	289

Q19 Satisfaction Level: Cultural Programs and Activities



ANSWER CHOICES	RESPONSES
Very Satisfied	20.34% 59
Satisfied	25.17% 73
Neutral	18.28% 53
Dissatisfied	1.72% 5
Very Dissatisfied	1.38% 4
Not Applicable	33.10% 96
TOTAL	290





24.23%

Satisfied

Neutral

TOTAL

Dissatisfied

Not Applicable

66

96

52

4

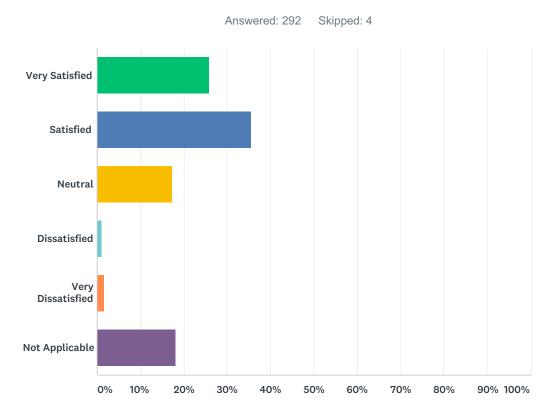
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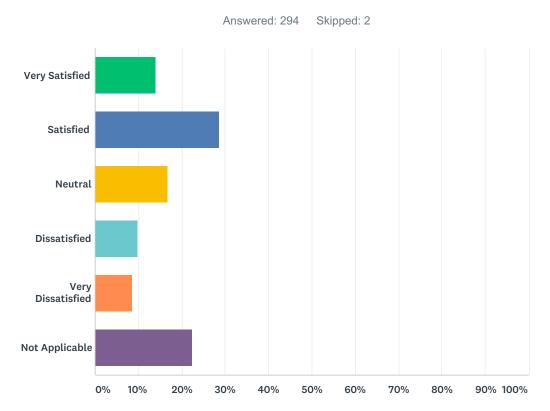
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Q20 Satisfaction Level: College Orientation

Q21 Satisfaction Level: Computer and Technology Services

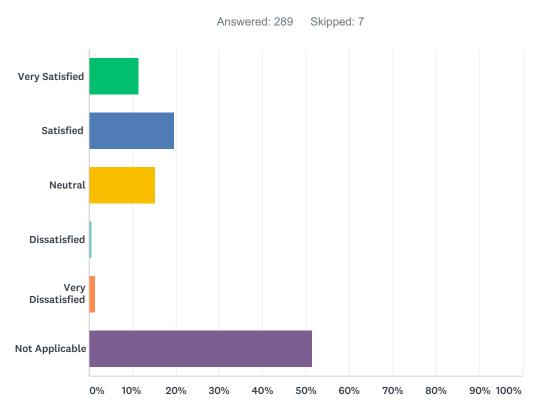


ANSWER CHOICES	RESPONSES	
Very Satisfied	26.03%	76
Satisfied	35.62%	104
Neutral	17.47%	51
Dissatisfied	1.03%	3
Very Dissatisfied	1.71%	5
Not Applicable	18.15%	53
TOTAL		292



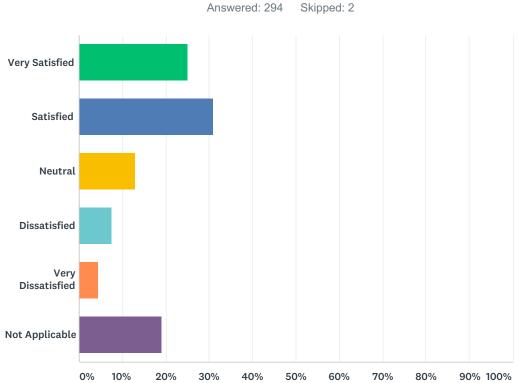
ANSWER CHOICES	RESPONSES	
Very Satisfied	13.95%	41
Satisfied	28.57%	84
Neutral	16.67%	49
Dissatisfied	9.86%	29
Very Dissatisfied	8.50%	25
Not Applicable	22.45%	66
TOTAL		294

Q22 Satisfaction Level: Parking



ANSWER CHOICES	RESPONSES	
Very Satisfied	11.42%	33
Satisfied	19.72%	57
Neutral	15.22%	44
Dissatisfied	0.69%	2
Very Dissatisfied	1.38%	4
Not Applicable	51.56%	149
TOTAL		289

Q23 Satisfaction Level: Veterans Services



Very Dissatisfied	/										
Not Applicable	e										
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90% 100%	
ANSWER CHOICES							RES	PONSE	S		
Very Satisfied							25.1	7%			
Satisfied							30.9	5%			
Neutral							12.9	3%			
Dissatisfied							7.48	%			
Very Dissatisfied							4.42	.%			
Not Applicable							19.0	5%			
TOTAL											

74

91

38

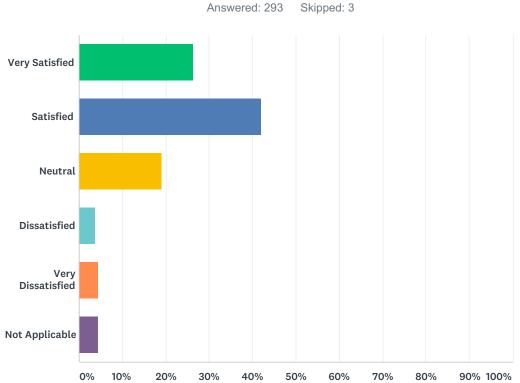
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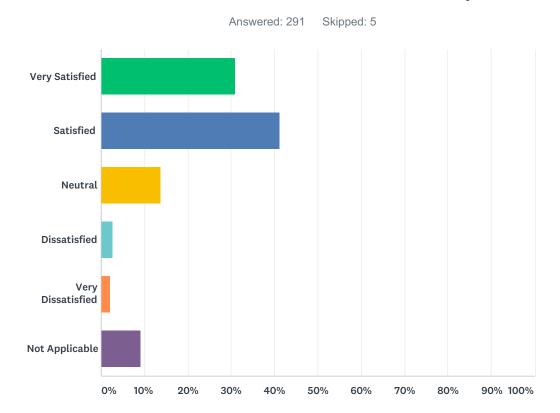
Q24 Satisfaction Level: Financial Aid Services



Q25 Satisfaction Level: Testing/Grading System

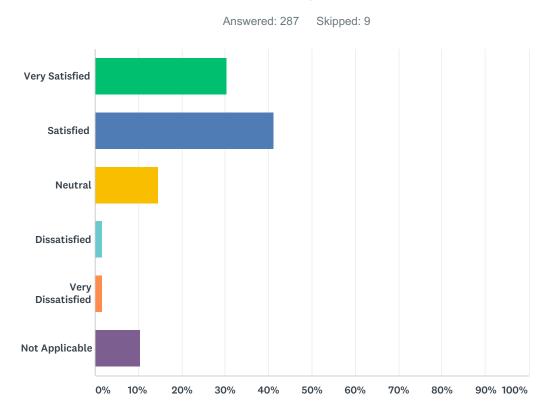
ANSWER CHOICES	RESPONSES	
Very Satisfied	26.28%	77
Satisfied	41.98%	123
Neutral	19.11%	56
Dissatisfied	3.75%	11
Very Dissatisfied	4.44%	13
Not Applicable	4.44%	13
TOTAL		293

Q26 Satisfaction Level: Course Content in Your Major Area of Study



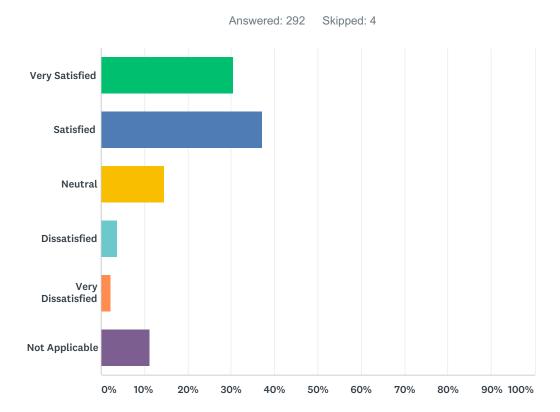
ANSWER CHOICES	RESPONSES	
Very Satisfied	30.93% 90	0
Satisfied	41.24% 120	0
Neutral	13.75% 40	0
Dissatisfied	2.75% 8	8
Very Dissatisfied	2.06%	6
Not Applicable	9.28% 27	7
TOTAL	291	1

Q27 Satisfaction Level: Quality of Instruction in Your Major Area of Study

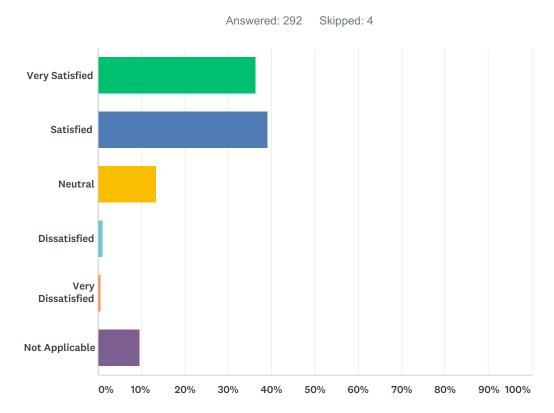


ANSWER CHOICES	RESPONSES	
Very Satisfied	30.31%	87
Satisfied	41.11%	118
Neutral	14.63%	42
Dissatisfied	1.74%	5
Very Dissatisfied	1.74%	5
Not Applicable	10.45%	30
TOTAL		287

Q28 Satisfaction Level: Out-of-Class Availability of Your Instructors

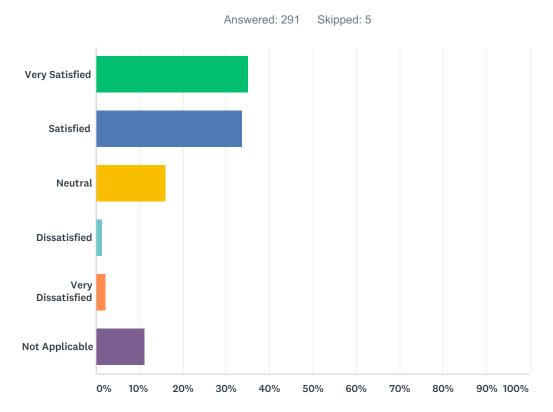


ANSWER CHOICES	RESPONSES	
Very Satisfied	30.48%	89
Satisfied	37.33%	109
Neutral	14.73%	43
Dissatisfied	3.77%	11
Very Dissatisfied	2.40%	7
Not Applicable	11.30%	33
TOTAL		292



ANSWER CHOICES	RESPONSES	
Very Satisfied	36.30%	106
Satisfied	39.04%	114
Neutral	13.36%	39
Dissatisfied	1.03%	3
Very Dissatisfied	0.68%	2
Not Applicable	9.59%	28
TOTAL		292

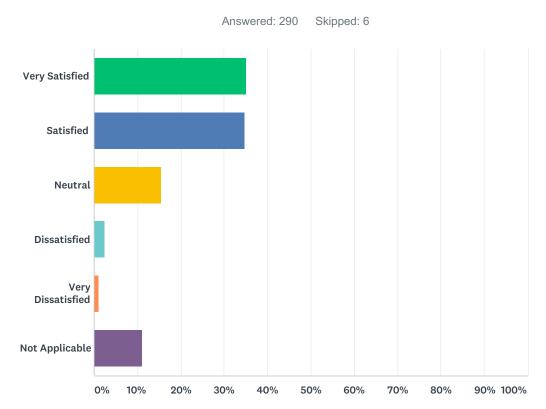
Q29 Satisfaction Level: Class Size



Q30 Satisfaction Level: Availability of Your Advisor

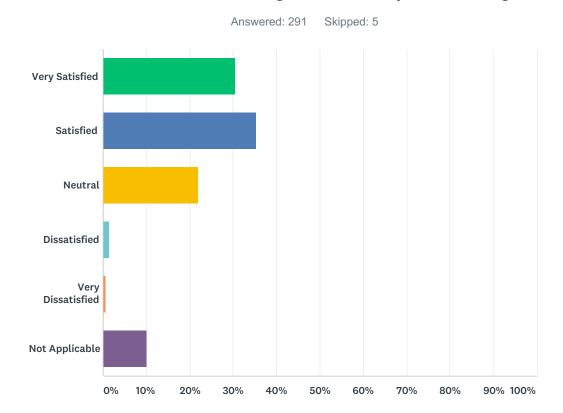
ANSWER CHOICES	RESPONSES	
Very Satisfied	35.05%	102
Satisfied	33.68%	98
Neutral	16.15%	47
Dissatisfied	1.37%	4
Very Dissatisfied	2.41%	7
Not Applicable	11.34%	33
TOTAL		291

Q31 Satisfaction Level: Value of the Information Provided by Your Advisor



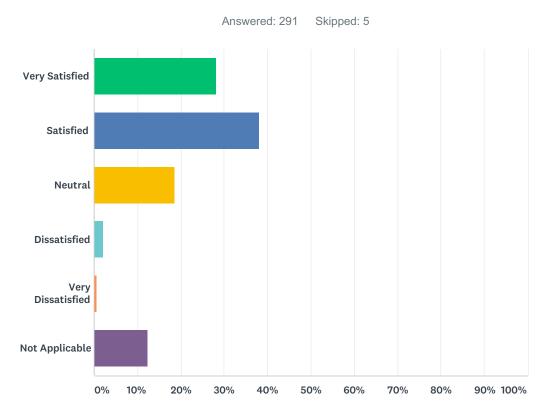
ANSWER CHOICES	RESPONSES	
Very Satisfied	35.17%	102
Satisfied	34.83%	101
Neutral	15.52%	45
Dissatisfied	2.41%	7
Very Dissatisfied	1.03%	3
Not Applicable	11.03%	32
TOTAL		290

Q32 Satisfaction Level: Challenge Offered by Your Program of Study



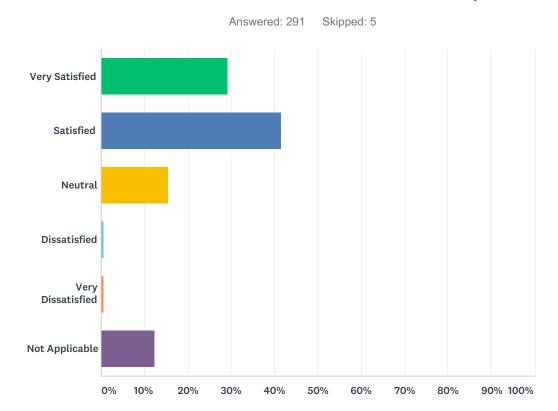
ANSWER CHOICES	RESPONSES	
Very Satisfied	30.58% 8	89
Satisfied	35.40% 10	03
Neutral	21.99%	64
Dissatisfied	1.37%	4
Very Dissatisfied	0.69%	2
Not Applicable	9.97%	29
TOTAL	29	91

Q33 Satisfaction Level: Preparation You Received for Your Chosen Occupation



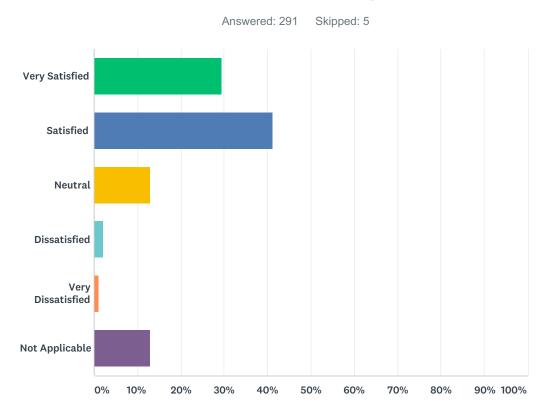
ANSWER CHOICES	RESPONSES	
Very Satisfied	28.18%	82
Satisfied	38.14%	111
Neutral	18.56%	54
Dissatisfied	2.06%	6
Very Dissatisfied	0.69%	2
Not Applicable	12.37%	36
TOTAL		291

Q34 Satisfaction Level: General Admissions/Entry Procedures



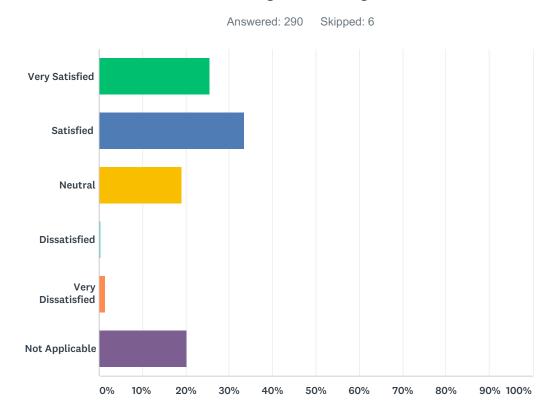
ANSWER CHOICES	RESPONSES	
Very Satisfied	29.21%	85
Satisfied	41.58%	121
Neutral	15.46%	45
Dissatisfied	0.69%	2
Very Dissatisfied	0.69%	2
Not Applicable	12.37%	36
TOTAL		291

Q35 Satisfaction Level: Assistance Provided by the College Staff When You Entered College



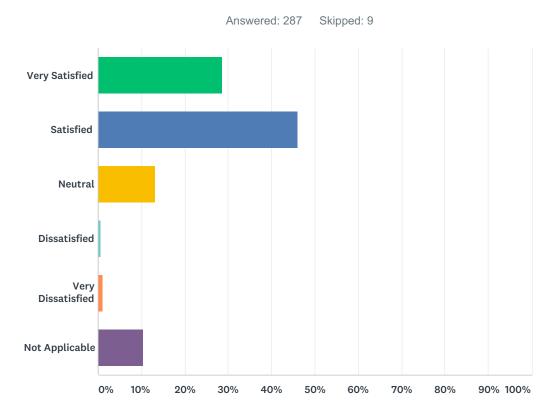
ANSWER CHOICES	RESPONSES	
Very Satisfied	29.55%	86
Satisfied	41.24%	120
Neutral	13.06%	38
Dissatisfied	2.06%	6
Very Dissatisfied	1.03%	3
Not Applicable	13.06%	38
TOTAL		291

Q36 Satisfaction Level: College Catalog/Admissions Publications

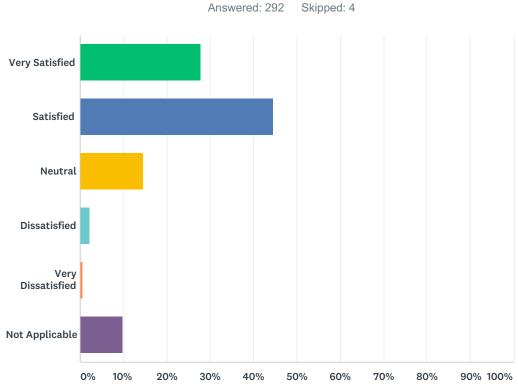


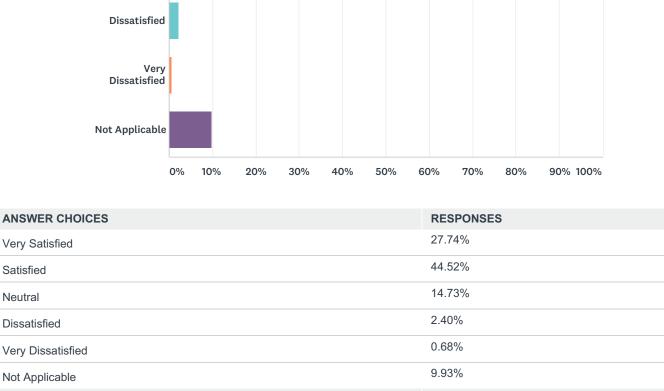
ANSWER CHOICES	RESPONSES	
Very Satisfied	25.52% 74	4
Satisfied	33.45% 97	7
Neutral	18.97% 55	5
Dissatisfied	0.34%	1
Very Dissatisfied	1.38%	4
Not Applicable	20.34% 55	9
TOTAL	290	0

Q37 Satisfaction Level: General Registration Procedures



ANSWER CHOICES	RESPONSES	
Very Satisfied	28.57%	82
Satisfied	45.99% 13	32
Neutral	13.24%	38
Dissatisfied	0.70%	2
Very Dissatisfied	1.05%	3
Not Applicable	10.45%	30
TOTAL	28	37





Neutral

TOTAL

81

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43

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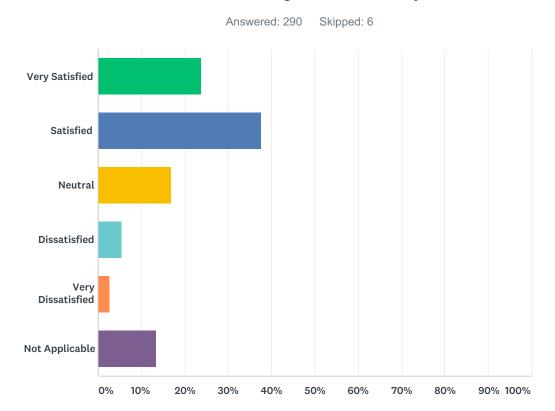
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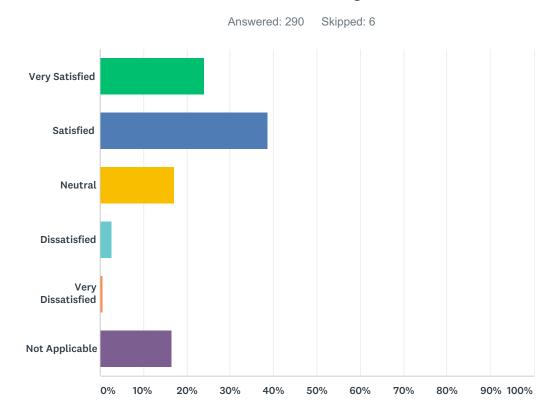
Q38 Satisfaction Level: Academic Calendar

Q39 Satisfaction Level: Billing and Fee Payment Procedures



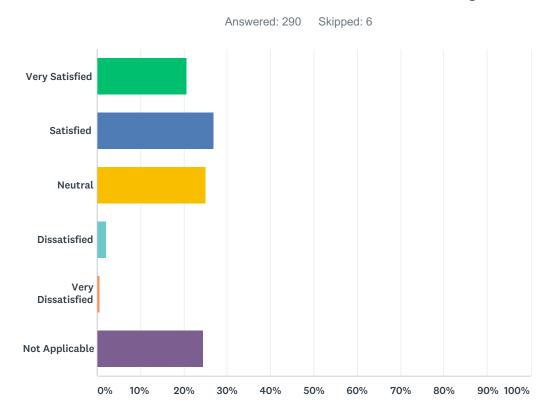
ANSWER CHOICES	RESPONSES	
Very Satisfied	23.79%	69
Satisfied	37.59%	109
Neutral	16.90%	49
Dissatisfied	5.52%	16
Very Dissatisfied	2.76%	8
Not Applicable	13.45%	39
TOTAL		290

Q40 Satisfaction Level: Rules Governing Student Conduct at MDCC



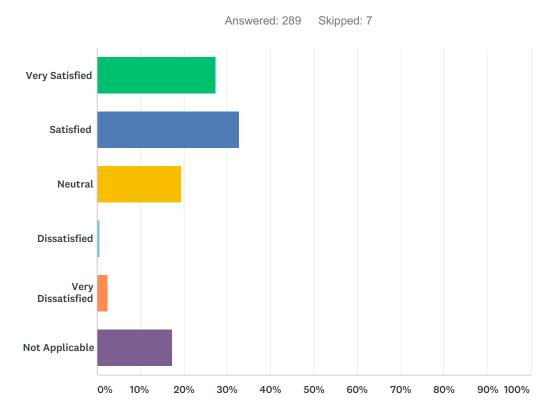
ANSWER CHOICES	RESPONSES	
Very Satisfied	24.14%	70
Satisfied	38.62%	112
Neutral	17.24%	50
Dissatisfied	2.76%	8
Very Dissatisfied	0.69%	2
Not Applicable	16.55%	48
TOTAL		290

Q41 Satisfaction Level: Student Voice in College Policies

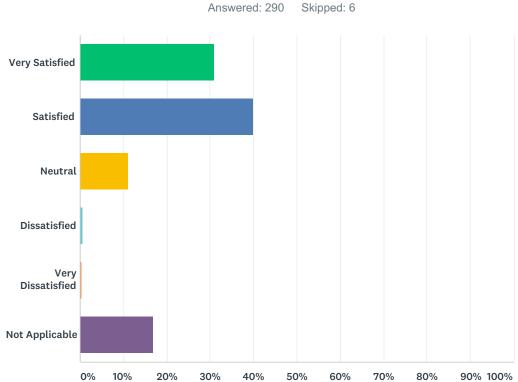


ANSWER CHOICES	RESPONSES	
Very Satisfied	20.69% 6	0
Satisfied	26.90% 7	8
Neutral	25.17% 7	3
Dissatisfied	2.07%	6
Very Dissatisfied	0.69%	2
Not Applicable	24.48% 7	1
TOTAL	29	0

Q42 Satisfaction Level: Personal Security/Safety at MDCC



ANSWER CHOICES	RESPONSES
Very Satisfied	27.34% 79
Satisfied	32.87% 95
Neutral	19.38% 56
Dissatisfied	0.69% 2
Very Dissatisfied	2.42% 7
Not Applicable	17.30% 50
TOTAL	289



Dissatisfied											
Not Applicable											
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90% 100%	
ANSWER CHOICES							RES	PONSE	S		
Very Satisfied							31.0				
Satisfied							40.0	0%			
Neutral							11.0	3%			
Dissatisfied							0.69	%			
Very Dissatisfied							0.34	%			
Not Applicable							16.9	0%			
TOTAL											

90

116

32

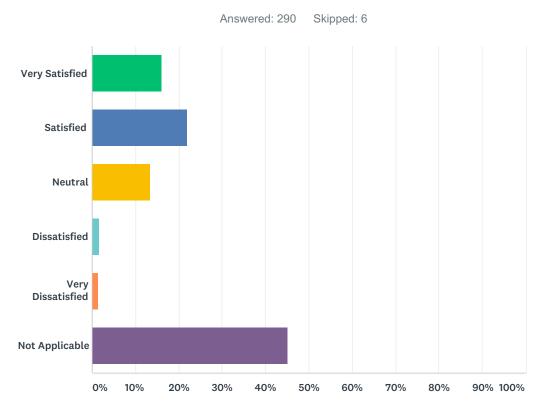
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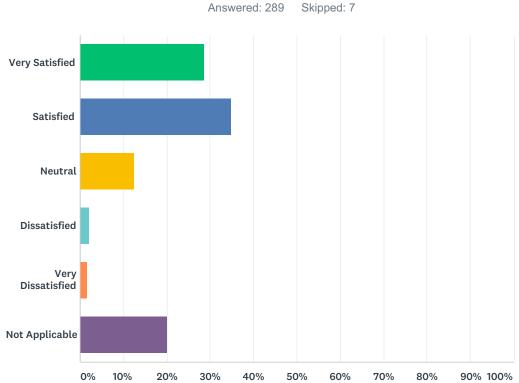
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Q43 Satisfaction Level: Computer Labs



ANSWER CHOICES	RESPONSES	
Very Satisfied	16.21%	47
Satisfied	22.07%	64
Neutral	13.45%	39
Dissatisfied	1.72%	5
Very Dissatisfied	1.38%	4
Not Applicable	45.17%	131
TOTAL		290

Q44 Satisfaction Level: Athletic Facilities



Very Dissatisfied Not Applicable	10%	20%	30%	40%	50%	60%	70%	80%	90% 100%	
ANSWER CHOICES						RES	PONSE	S		
Very Satisfied						28.7	2%			
Satisfied						34.9	5%			
Neutral						12.4	6%			
Dissatisfied						2.08	8%			
Very Dissatisfied						1.73	8%			
Not Applicable						20.0	7%			
TOTAL										

83

101

36

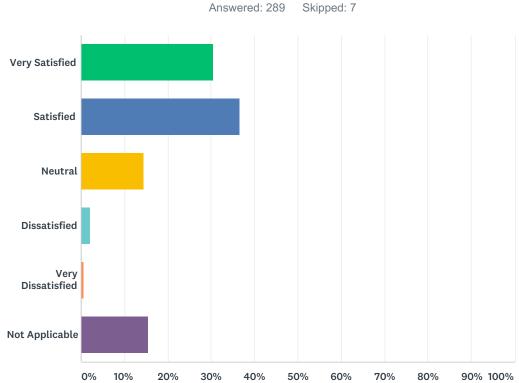
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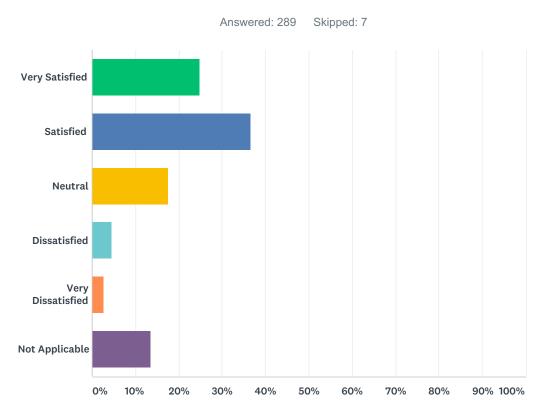
Q45 Satisfaction Level: Study Areas



	0%	10%	20%	30%	40%	50%	60%	70%	80%	90% 1	00%	
ANSWER CHOICES							RES	SPONSE	S			
Very Satisfied							30.4	15%				88
Satisfied							36.6	8%				106
Neutral							14.5	53%				42
Dissatisfied							2.08	3%				6
Very Dissatisfied							0.69	9%				2
Not Applicable							15.5	57%				45
TOTAL												289

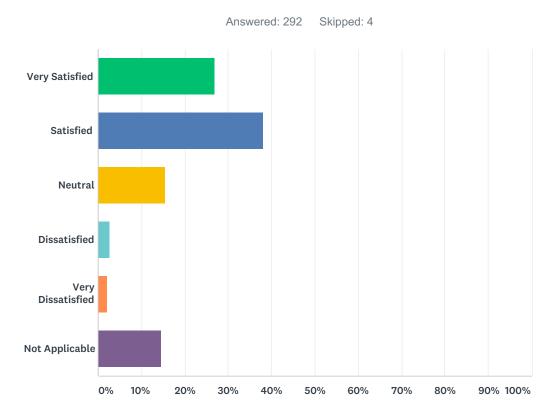
Q46 Satisfaction Level: College Bookstore

Q47 Satisfaction Level: General Condition and Appearance of Buildings and Grounds



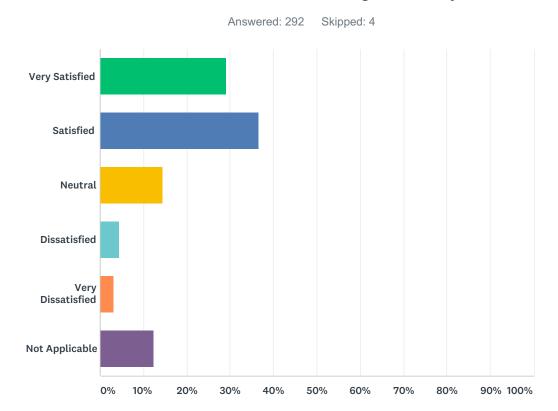
ANSWER CHOICES	RESPONSES	
Very Satisfied	24.91% 7	72
Satisfied	36.68% 10	6
Neutral	17.65% 5	51
Dissatisfied	4.50% 1	3
Very Dissatisfied	2.77%	8
Not Applicable	13.49% 3	39
TOTAL	28	9

Q48 Satisfaction Level: Concern for You as an Individual



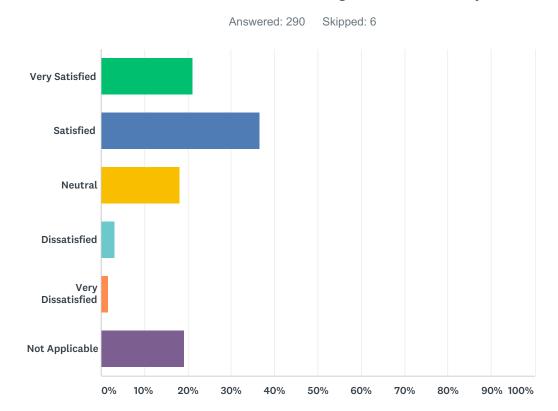
ANSWER CHOICES	RESPONSES	
Very Satisfied	27.05%	79
Satisfied	38.01%	111
Neutral	15.41%	45
Dissatisfied	2.74%	8
Very Dissatisfied	2.05%	6
Not Applicable	14.73%	43
TOTAL		292

Q49 Satisfaction Level: Attitude of College Faculty toward Students



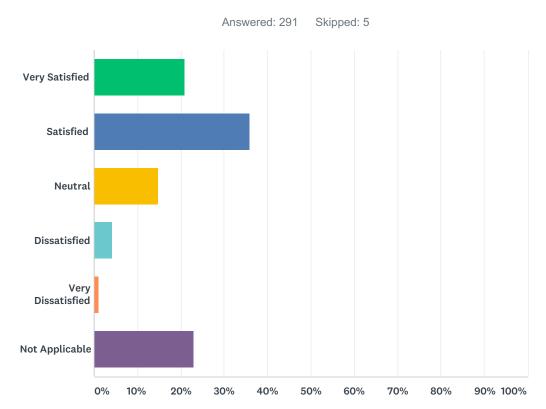
ANSWER CHOICES	RESPONSES	
Very Satisfied	29.11%	85
Satisfied	36.64%	107
Neutral	14.38%	42
Dissatisfied	4.45%	13
Very Dissatisfied	3.08%	9
Not Applicable	12.33%	36
TOTAL		292

Q50 Satisfaction Level: Attitude of College Non-Faculty toward Students

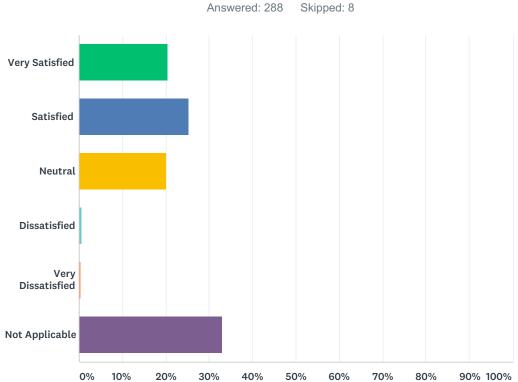


ANSWER CHOICES	RESPONSES	
Very Satisfied	21.03% 61	1
Satisfied	36.55% 106	6
Neutral	18.28% 53	3
Dissatisfied	3.10% 9	9
Very Dissatisfied	1.72% 5	5
Not Applicable	19.31% 56	6
TOTAL	290	0

Q51 Satisfaction Level: Opportunities for Student Involvement in College Activities



ANSWER CHOICES	RESPONSES	
Very Satisfied	20.96%	61
Satisfied	36.08%	105
Neutral	14.78%	43
Dissatisfied	4.12%	12
Very Dissatisfied	1.03%	3
Not Applicable	23.02%	67
TOTAL		291



Dissatisfie Ver Dissatisfie	'Y									
Not Applicab	le									
	0%	10% 20	0% 30%	40%	50%	60%	70%	80%	90% 100%	
ANSWER CHOICES						RESE	PONSE	S		
Very Satisfied						20.49	9%			
Satisfied						25.35	5%			
Neutral						20.14	!%			
Dissatisfied						0.69%	6			
Very Dissatisfied						0.35%	6			
Not Applicable						32.99	9%			

TOTAL

59

73

58

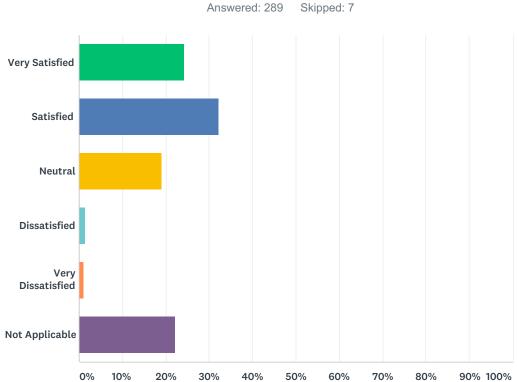
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288

Q52 Satisfaction Level: Student Government



Not Applicable	0%	10%	20%	30%	40%	50%	60%	70%	80%	90% 100%	
ANSWER CHOICES							RES	PONSE	S		
Very Satisfied							24.2	2%			
Satisfied							32.1	8%			
Neutral							19.0	3%			
Dissatisfied							1.38	8%			
Very Dissatisfied							1.04	%			
Not Applicable							22.1	5%			
TOTAL											

70

93

55

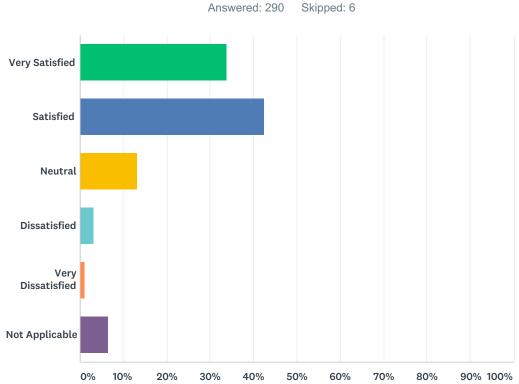
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64

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Q53 Satisfaction Level: College Media



Ver Dissatisfied Not Applicabl	d	10%	20%	30%	40%	50%	60%	70%	80%	90% 100%	
ANSWER CHOICES							RE	SPONSE	S		
Very Satisfied							33.	79%			
Satisfied							42.	41%			
Neutral							13.	10%			
Dissatisfied							3.1	0%			
Very Dissatisfied							1.0	3%			
Not Applicable							6.5	5%			
TOTAL											

98

123

38

9

3

19

290

Q54 Satisfaction Level: MDCC in General